

INVESTIGATIVE SERVICES AGREEMENT (MASTER TERMS)

LA Intelligence

Operated by Perigon Strategy, LLC.

9171 Wilshire Blvd, #500,

Beverly Hills, CA 90210

California Private Investigator License #190088

Effective Date: March 10, 2026

This Investigative Services Agreement (“Agreement”) is entered into by and between **Perigon Strategy, LLC., a California corporation doing business as LA Intelligence** (“Agency”) and the undersigned **Client** (“Client”). Agency and Client may be referred to individually as a “Party” and collectively as the “Parties.”

1. ENGAGEMENT; ASSIGNMENTS

1.1 **Engagement.** Client retains Agency to perform investigative and related professional services (“Services”) **only as authorized in writing** for a particular matter (an “Assignment”).

1.2 **What Counts as an Assignment (Writing Required).** An Assignment may be confirmed by any of the following written forms:

- (a) a signed engagement letter or addendum;
- (b) a Stripe (or similar) invoice description accepted and paid by Client;
- (c) an email confirmation that states scope and billing terms and is acknowledged by Client; or
- (d) another written authorization mutually acknowledged by the Parties.

1.3 **Authority; Professional Judgment.** Agency will use reasonable professional judgment and lawful means. Agency may decline, pause, or terminate any Assignment if Agency reasonably believes the work is unlawful, unsafe, unethical, or operationally impracticable.

2. IMPORTANT DISCLAIMERS

2.1 **No Guarantee.** Investigative work is inherently uncertain. Agency makes **no guarantee** regarding results, outcomes, admissibility of evidence, or the impact of any findings on any legal or personal matter.

2.2 **No Legal Advice.** Agency does not provide legal advice. Nothing in this Agreement creates an attorney-client relationship.

2.3 **Third-Party Information.** Agency may use third-party sources (public records, databases, vendors). Agency does not control these sources and cannot always verify accuracy or completeness. Client agrees that such information may be incomplete, outdated, or inaccurate.

2.4 **Admissibility.** Evidence rules vary by forum and circumstance. Agency does not guarantee admissibility, authentication, chain-of-custody acceptance, or any particular legal effect; however, Agency will take reasonable steps to ensure evidence is collected in accordance with the strictest standards.

3. CLIENT REPRESENTATIONS; COOPERATION

3.1 **Lawful Purpose.** Client represents that all Services requested are for lawful purposes and will be used lawfully.

3.2 **Truthful Information.** Client will provide truthful, complete information and promptly update Agency if facts or objectives change.

3.3 **No Unlawful Direction.** Client will not request or direct Agency to violate any law (including California recording/consent laws). Agency will not record confidential communications unlawfully.

3.4 **Responsiveness.** Client will be reasonably available for time-sensitive approvals. Delays or lack of responsiveness may affect results, timing, cost, and operational decisions.

4. STANDARD RATES (GUIDELINES) AND CASE-BY-CASE QUOTING

4.1 **Standard Rates Are Guidelines.** Unless a different structure is confirmed in writing for a specific Assignment, Agency's standard rates are provided as **general guidelines**:

- **Field Surveillance & Investigative Services: \$149/hour**
- **Research / Background / Asset Investigations: quoted flat-fee**
- **Computer / Digital Forensics (if required): approximately \$275/hour**
- **TSCM / Bug Sweep: minimum \$1,000**
- **Airport Surveillance (often requires multi-investigator coverage): minimum \$1,500**
- **Court Appearance / Testimony: \$200/hour plus related travel/expenses**
- **In-Person Consultation (if requested): \$350**

4.2 **Case-by-Case Pricing.** Client acknowledges that pricing may vary based on complexity, risk, location, urgency, staffing, and skill requirements. **All final scope and pricing must be confirmed in writing** prior to commencement of each Assignment.

4.3 **No Retroactive Changes.** Agency will not change pricing retroactively for Services already confirmed in writing. Updated pricing applies only to future Assignments or future phases confirmed in writing.

4.4 **Billing Increments.** Unless stated otherwise in the Assignment, time may be billed in reasonable increments, and minimum blocks may apply for field deployments, specialized work, or court-related tasks.

5. SURVEILLANCE & FIELD DEPLOYMENTS (SPECIFIC TERMS)

5.1 **Minimum Deployment Block.** For standard surveillance and field deployments, Agency generally requires a minimum block of:

- **Five (5) hours minimum at \$149/hour (\$745)**
- **Plus a \$50 travel expense** per deployment (when applicable)

The minimum deployment block reflects reserved investigator time, scheduling, and operational allocation.

5.2 **Earned/Non-Refundable Once Deployment Starts.** **Once a surveillance/field deployment begins, the five-hour minimum deployment block (\$745) is fully earned and non-refundable,** regardless of outcome, subject activity, or early termination by Client.

5.3 **Cancellation Prior to Deployment.** If Client cancels **at least 24 hours** before a scheduled deployment **and no work has begun**, Agency will refund amounts paid for the deployment **less:**

(a) payment processing fees;

(b) a \$200 preparation fee to cover administrative case preparation, scheduling, investigator assignment, operational planning, and related pre-deployment coordination; and

(c) any non-cancelable or third-party expenses already incurred.

5.4 **Cancellation Within 24 Hours / No-Show.** Cancellations within 24 hours of a scheduled deployment, or Client no-shows, may result in forfeiture of the minimum deployment block, because investigator time has been reserved and cannot reliably be resold.

5.5 Field Expenses. Field expenses may include mileage, parking, tolls, lodging, meals, entry fees, and other reasonable costs necessary to perform the Assignment. Where practicable, Agency will obtain approval for significant expenses (see Section 7).

6. RETAINERS, ADVANCES, AND PAYMENT (NON-SURVEILLANCE)

6.1 Retainers Not Automatic. Not all Assignments require a retainer. Agency may require an advance retainer or deposit for certain Assignments, including (without limitation): complex research, asset investigations, digital forensics, litigation support, multi-investigator coverage, or multi-day operations.

6.2 Written Requirement. Any retainer requirement, amount, replenishment threshold, and the work it applies to shall be confirmed in writing in the Assignment.

6.3 Earned as Work Is Performed. Where a retainer is required, fees become earned as Services are performed and expenses are incurred. Any unused balance will be refunded after reconciliation, unless otherwise stated in the Assignment.

6.4 Invoices; Due Dates. Invoices are due upon receipt unless otherwise agreed in writing (e.g., net terms for business/law firm clients).

6.5 Payment Methods. Agency may accept credit/debit card, ACH, wire, or other methods specified in the Assignment. If Client requests discreet billing descriptors, Agency may accommodate where feasible (see Section 12.4).

6.6 Non-Payment; Suspension. Agency may pause or terminate work for non-payment or failure to replenish an agreed retainer.

6.7 Chargebacks and Good-Faith Dispute Process. Client agrees to notify Agency promptly and in good faith of any billing dispute and to provide a reasonable opportunity to resolve it before initiating a chargeback. Client acknowledges that chargebacks after Services are performed may cause operational and administrative damages.

Client acknowledges that investigative services are professional time-based services and are not returnable goods.

7. EXPENSES; THIRD-PARTY VENDORS; AUTHORIZATIONS

7.1 **Client Responsibility.** Client is responsible for reasonable case-related expenses, including travel, lodging, parking, tolls, record fees, vendor costs, and specialized equipment.

7.2 **Authorization Threshold.** Agency will seek advance approval for any single expense expected to exceed \$100, when practicable. If urgent circumstances require action and Client is unreachable, Client authorizes Agency to incur reasonable expenses necessary to protect or advance the Assignment.

7.3 **Subcontractors/Specialists.** Agency may, in its sole professional discretion, utilize additional investigators, subcontractors, or specialized personnel as Agency deems reasonably necessary to perform the Assignment. All such personnel shall operate under Agency's supervision and direction.

7.4 **Receipts.** Agency will provide receipts where reasonably available. Client acknowledges some operational expenses may not have receipts.

8. CONFIDENTIALITY; DATA HANDLING; LEGAL DEMANDS

8.1 **Confidentiality.** Agency will keep Client information confidential and will not disclose it except:

- (a) with Client's written consent;
- (b) as required by law; or
- (c) pursuant to subpoena/court order.

8.2 **Client Non-Disclosure of Methods.** Client agrees not to publicly disclose Agency methods, sources, or tradecraft except to Client's counsel or other authorized persons with a legitimate need to know.

8.3 **Subpoenas/Court Orders.** If Agency receives legal process requiring disclosure, Agency may comply. When legally permitted, Agency will make reasonable efforts to notify Client in advance.

8.4 **Data Security.** Agency will take reasonable measures to protect confidential information but cannot guarantee absolute security.

9. LAW FIRMS; PRIVILEGE; WORK PRODUCT; BILLING

9.1 **Direction Through Counsel.** If Client is represented by counsel, Agency may take direction from counsel and communicate with counsel regarding the Assignment.

9.2 Privilege/Work Product Not Guaranteed. Whether communications/materials are privileged or protected as work product is a legal determination. Agency makes no guarantee that privilege/work product applies or will not be challenged.

9.3 Law Firm Billing Terms. Matter numbers, invoice formats, staffing, reporting cadence, and payment terms (e.g., net-15/net-30) must be confirmed in writing in the Assignment.

9.4 Case-by-Case Legal Engagements. Litigation support, mass tort work, expert preparation, complex locates, and high-sensitivity legal matters are priced **case-by-case** due to complexity and skill requirements, and may require different rate structures, retainers, or minimums.

10. REPORTING; DELIVERABLES; OWNERSHIP

10.1 Reporting Cadence. Unless otherwise agreed, Agency will provide reasonable updates. Formal reports, timelines, exhibits, media compilation, and formatting may require additional billable time.

10.2 Deliverables and Payment. Agency may condition delivery of certain work product (final report package, compiled media, exhibits) on payment of outstanding balances for that Assignment, except where prohibited by law.

10.3 Use of Work Product. Upon full payment, Client may use deliverables for lawful purposes related to the Assignment. Agency retains ownership of its templates, processes, methods, and proprietary know-how.

11. COURT APPEARANCES; TESTIMONY

11.1 Separate Scheduling and Advance Payment. Court appearances, depositions, and testimony require advance scheduling and may require advance payment/retainer.

11.2 Rates. Unless otherwise agreed in writing: \$200 per hour plus travel, parking, related expenses, and reasonable preparation time which constitutes earned professional time incurred prior to deployment.

11.3 Delays/Continuances. Client is responsible for delays, continuances, or rescheduling outside Agency's control.

12. TERMINATION; CANCELLATION; REFUNDS (NON-SURVEILLANCE)

12.1 **Termination.** Either Party may terminate an Assignment or this Agreement at any time by written notice. Client remains responsible for Services performed and expenses incurred through the effective termination time.

12.2 **Non-Surveillance Refund Principle.** For non-surveillance Assignments, amounts paid are applied first to earned fees and incurred expenses. Any remaining unused retainer/deposit balance will be refunded after reconciliation, unless the Assignment states otherwise.

12.3 **Non-Cancelable Commitments.** Client is responsible for non-cancelable commitments made in good faith for the Assignment (travel bookings, vendor charges, etc.).

12.4 **Discreet/Neutral Billing Descriptors (If Requested).** If Client requests discretion for sensitive matters, Agency may, where feasible, use neutral invoice descriptors (e.g., “Professional Services” / “Consulting Services”) while maintaining internally compliant records. Client understands that third-party processors/banks may still display merchant descriptors outside Agency’s control.

13. LIMITATION OF LIABILITY

13.1 **Cap.** Agency’s total liability for any claim arising out of a specific Assignment shall not exceed the amount actually paid by Client to Agency for that Assignment.

13.2 **No Consequential Damages.** Agency shall not be liable for indirect, incidental, special, consequential, or punitive damages.

13.3 **Client Responsibility for Use of Information.**

Client acknowledges that Agency’s Services involve the collection and reporting of information requested by Client. Client is solely responsible for how such information is used. Agency shall not be liable for Client’s use, misuse, interpretation, or reliance upon information provided.

13.4 **Indemnification by Client.**

Client agrees to indemnify, defend, and hold harmless Agency, its officers, investigators, employees, and agents from and against any third-party claims, liabilities, damages, losses, or expenses (including reasonable attorneys’ fees) arising out of:

- (a) Client’s unlawful or improper use of information obtained through the Assignment;
- (b) Client’s misrepresentations, omissions, or false information provided to Agency;
- (c) Client’s direction or request that Agency undertake activities later alleged to be improper or

unlawful; or

(d) Client's violation of applicable laws in connection with the Assignment.

This indemnification shall not apply to claims arising solely from Agency's gross negligence or willful misconduct.

14. DISPUTE RESOLUTION; GOVERNING LAW; VENUE

14.1 **Good Faith Resolution.** Client agrees to raise concerns promptly and in good faith to allow Agency an opportunity to address them.

14.2 **Governing Law.** California law governs.

14.3 **Venue.** Exclusive venue shall be **Los Angeles County, California.**

15. ENTIRE AGREEMENT; MODIFICATIONS; ELECTRONIC SIGNATURE

15.1 **Entire Agreement.** This Agreement plus the applicable Assignment constitutes the entire agreement between the Parties.

15.2 **Written Modifications Only.** Modifications must be in writing (email is sufficient if it clearly states modified terms and is acknowledged).

15.3 **Counterparts/E-Sign.** This Agreement may be executed in counterparts and by electronic signature, each of which is deemed an original.

16. AGENCY INFORMATION

Perigon Strategy, LLC. dba LA Intelligence

CA PI License #190088

9171 Wilshire Blvd., 5th Floor, Beverly Hills, CA 90210

Phone: 310-894-5200

SIGNATURES

CLIENT

Name: _____

Phone/Email: _____

Signature: _____

Date: _____

AGENCY

Perigon Strategy, LLC. dba LA Intelligence

By: Timothy Hurt

Name/Title: President